

## [YMCA CAPE COD MEMBERSHIP DUES FAQ'S](#)

If you have already contacted us about your membership billing, please disregard this information.

Right now, the YMCA is hard at work continuing our tradition of emergency response. We are providing childcare for the families of essential workers such as first responders, healthcare workers, emergency personnel, and others on the front lines.

As a YMCA member, there is something important you can do to support this work and contribute to the health and strength of our community. During this unprecedented crisis, we ask members to continue to support the Y by maintaining your membership and/or making a donation. However, we understand that this is a challenging time for many, and we have options to help.

### **Please choose from the following options:**

#### **OPTION 1: Continue Your Membership and Stand with the Y**

The best way to make a positive difference is to continue your membership dues and let autopayments or annual plan continue. When you do this, your membership dues become tax-deductible donations to the YMCA and help us lead programs for helping essential workers. When the Y reopens, you will receive a tax letter indicating the amount you donated. This donation is an important investment in helping us meet the evolving needs of our community.

To use your monthly dues as a **tax-deductible donation** to the Y please email [billing@ymcacapecod.org](mailto:billing@ymcacapecod.org)

#### **OPTION 2: Donate Above Your Membership and Make an Impact**

Donate to help us now and long into the future. Your gift also ensures that once this crisis is over, the Y is still able to provide life-changing and life-saving programs, services and community to our neighbors in need:



#### **OPTION 3: Put Your Account on Hold**

We understand that paying monthly dues might not be possible due to financial hardship. In that case, it is an option to put your account on hold. With this option, your membership can be placed on hold for up to 90 days, and when the Y reopens, you can return to the Y with no fee to rejoin. One hold request per account. We are waiving the monthly \$10 hold fee. Annual memberships may request a time extension.

To place your account on hold, please email [billing@ymcacapecod.org](mailto:billing@ymcacapecod.org)

#### **OPTION 4: YMCA Scholarship**

We can offer a temporary YMCA scholarship for a portion of your membership fee going forward. The YMCA Cape Cod never turns anyone away due to an inability to pay. Our annual campaign makes this possible.

To receive a scholarship, in any amount, please email [billing@ymcacapecod.org](mailto:billing@ymcacapecod.org)

#### **OPTION 5: Cancel Your Membership**

Although we don't want to see you go, we know that these are challenging times. If you're unable to continue your membership, please email [billing@ymcacapecod.org](mailto:billing@ymcacapecod.org)

Please note that any changes to your membership account must be done **five business days before your next draft date**. Draft dates differ based on the date you selected. Please check your bank statement for draft dates. Please contact us if you have questions.

Now more than ever, our community needs you, and we value your ongoing support. Please help in any way you can to ensure the Y is always here and always ready to serve.